

## BIOGRAPHY OF HARRIET THORNHILL

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Harriet Thornhill is Vice President of RBC's Contact Centres across Canada, leading over 3000 Banking Advisors and Investment Specialists. Prior to this Harriet served as Head of Caribbean Markets, Personal Banking based in Trinidad & Tobago leading across 19 Caribbean countries. With roots in Barbados, Harriet joined RBC in Montreal over 30 years ago and has held progressive leadership roles in Marketing, Recruitment, Client Experience strategy and Market Leadership.

Married and a mother of three, Harriet has been a role model for community change with leadership of RBC's United Way Leadership Cabinet, Toronto's Executive Champion for the Black Cultural Markets, where she championed RBC's inaugural Black History Month Essay Competition, which has provided 100 scholarships for students since its inception, and Chair of the Black Business Professional and Association National Scholarship Committee.

Harriet is currently an Advisory Member of Toronto's Francophone Workforce Development Council (FWDC). "Initiated by La Passerelle-I.D.É., FWDC is a cross-sectoral advisory body that works to expand and strengthen the Francophone bilingual talent pipeline, with a priority focus on enhancing the employability of Francophone youth; and a member of Tyndale University & College Board of Governors. Tyndale prepares women and men for graduate studies and careers in business, international development, education, psychology, ministry and more.

In 2010 Harriet was selected as a torchbearer for the 2010 Winter Olympics in Vancouver. In 2011 she was the recipient of the BBPA Women of Honour award, and in 2016 she received the Afroglobal Excellence Award for Professional Achievement. Harriet has an executive MBA from the University of Athabasca.